



12 MONTH AUSTRALIA WIDE WARRANTY

OZ CRUISER Caravans (the manufacturer) warrants to the original purchaser, that for a period of 1 year from the date of delivery, any items of our manufacture are free from defects under normal use and maintenance of specified service.

Any defect in an item of our manufacture will be repaired or replaced without charge for parts or labour only. Repair or replacement of defective items under this warranty will be at the discretion of OZ CRUISER Caravans. Any warranty claim needs to be lodged with your local distributor. Any additional offer of an extended warranty beyond the manufacturers' 1 year warranty is to be carried out by the extended warranty.

This warranty; covers the original caravan only; applies to the original purchaser only and is not transferable.

IT DOES NOT COVER THE FOLLOWING:

- Chassis, brakes or tyres. For any claim please refer to the relevant manufacturer.
- Appliances such as refrigerator, stove, microwave, air-conditioner, CD / DVD unit, television or other appliances or options, which are covered by the respective manufacturer or supplier of that item. Removal and re-installation cost of such items to enable repairs under warranty are the responsibility of the purchaser. Please refer to local agency for service.
- Any defects resulting from overloading, misuse, negligence, accident or other cause beyond the direct control of OZ CRUISER Caravans.
- Any defects resulting from the installation of any accessories or options after the Caravan has left the premises of OZ CRUISER Caravans.
- Any rectification, modification or other work required due to alterations in Local, State or Federal legislation, which occurs after the manufacture of the caravan.
- Any consequential damages or repair work necessitated due to continued usage or towing after a defect has, or should have become apparent to the purchaser or user.
- Any liability for consequential loss, such as but not limited to inconvenience, loss of use of your caravan, loss of time, disrupted travel plans, expenses for accommodation, petrol, telephone, loss or damage to personal property, loss of earnings or rent are expressly excluded.
- This warranty does not apply to deterioration to exposure or damage due to natural causes and is limited to correction against defects in materials or workmanship.
- This warranty does not apply to normal service and maintenance items. It is the responsibility and obligation of the purchaser to service and maintain the caravan in a safe and roadworthy condition. To maintain warranty the purchaser must adhere to a maintenance – service schedule at 1000km,s and 10000km,s after the purchase date. This maintenance – service is at the purchasers' expense. Failure to adhere to this maintenance – service regimen will void the warranty.
- Warranty will not be considered applicable if OZ CRUISER Caravans is not notified of an existing or alleged defect during the warranty period.
- Rental hire or commercial use of the caravan will automatically void this warranty.
- If work under this warranty is required, the purchaser should immediately contact the nearest authorized OZ CRUISER distributor.
- It is the purchaser's responsibility to deliver the caravan to an authorized distributor or repairer in the event of a claim.

- OZ CRUISER Caravans will not reimburse costs for repairs performed by outside unauthorized companies without prior approval from OZ CRUISER Caravans.
- OZ CRUISER Caravans does not authorize any distributor, agent or representative to assume for it any responsibility or obligation, whether expressed or implied, verbally or in writing, except to refer to this warranty.
- OZ CRUISER Caravans reserves the right to make improvements and/or product changes and is not obligated to the provision of original manufactured products for warranty purposes. Where appropriate a currently available product will be used where an original superseded product is no longer available.

The above is in addition to any rights provided to the purchaser through the Trades Practices Act 1974 (as amended) and / or any other relevant State or Federal legislation.

Should you have cause to lodge a claim for warranty; the processing of such claim can be expedited by ensuring that the selling distributor has lodged your details with OZ CRUISER Caravans.



Caravan Repair Service Centre

Phone: (07)3888 0360

Email: service@caravanrsc.com.au

Australia's leading caravan repair & maintenance workshop